



NEW TOP CMT RISK

RR456	New Ways of Working	
Service Area	Finance, Performance & Asset Management	
Lead Officer	Andy Cavanagh	
Cabinet Member	Portfolio Finance & IT	
Description	<p>The risks to NHDC arising from the Shared Service programme with SBC & EHDC that is considering Exchequer, HR, Facilities Management & ICT:-</p> <ul style="list-style-type: none"> - resourcing the project (staff/financial) causing conflicting demands on Officer time - loss of key personnel and skills during the project - lack of investment of time, resources and capacity - lack of support for the project (loss of funding, political backing) - lack of agreement by the partnering Council's to the scope - staff morale declines - the project does not succeed in producing a shared service arrangement - service delivery is not as good as at present - the arrangement fails to make a financial saving 	
Opportunity	A shared service with neighbouring Council's offering financial savings, improved resilience and service levels.	
Nature of Risk		
Consequences	<p>The consequences of the risks include:-</p> <ul style="list-style-type: none"> - "business as usual" suffers whilst the project is underway - reputational damage if project fails or service declines - additional efficiencies need to be found - front line services are not fully supported leading to a decline in the level of services offered by NHDC 	
Work Completed	<p>Programme Group established. Project initiated. Cabinet have provided political backing</p>	
Ongoing Work	<p>Establishing a project team. Building a strategic business case.</p>	

